



**HEDDLU  
GOGLEDD CYMRU  
NORTH WALES  
POLICE**

Response Date:06/03/2024

### **2024/177 - Referred to domestic abuse support services**

In response to your recent request for information regarding;

**Please provide the following information, from 2015 to the present day. Please provide monthly data on:**

- **The number of domestic abuse cases that were referred to domestic abuse support services. Please provide this as both a raw number and percentage of cases.**

#### **Clarification sought**

*In relation to the above question, it is really difficult to obtain this data as referrals are based on whether the victim has provided consent to share or the victim is high risk. This is not a searchable function within our systems and would therefore be a manual search and due to the numbers involved would exceed the time limit for this request.*

*We could provide the number of MARAC referrals (high risk victims) since 2018 this would highlight the high risk victims whose details have been referred to specialist services?*

*NWP share every case where there is consent and the incident is classed as a domestic.*

*MARAC data is available – these are high risk cases that would be referred to an IDVA regardless of consent.*

#### **Clarification received**

***Please provide the number of MARAC referrals, as you suggest. Please include any of the categorisation from my original request that you have available.***

| PERIOD | MARAC CASES |
|--------|-------------|
| 2018   | 959         |
| 2019   | 1457        |
| 2020   | 1094        |
| 2021   | 1771        |
| 2022   | 2325        |
| 2023   | 2206        |

- **Which support service the cases were referred to.**

Domestic Abuse (DA) referrals are shared with local Domestic Abuse Services in North Wales – DASU & GORWEL (dependent on geographical location of victim).

- **The instructions given to officers regarding how to make referrals to domestic abuse support services.**
  - **Please include any materials such as flyers or digital materials provided to officers as guidance on referrals.**

Front line Officers provide 'Z cards' to victims when agreed (this printed leaflet provides details of support services). The NWP Z Card is currently being updated. Previous version attached. Also officers provide links to web page - [Support organisations for victims of domestic violence | North Wales Police](#) The above provide details of support services for victims to contact directly.

Referrals made directly from police to DA support services – this is a process completed following the front line officers vulnerability assessment, which is then risk assessed and information researched further within the central referral unit. This unit can then send the referral to the DA support service and task to a Domestic Abuse officer.

Guidance states a Z card should be provided to a victim in all DA cases.

Attending officers must complete a DA risk assessment and submit that to the central referral unit, the information is assessed and shared according to risk/consent.

Where risk is high and there is no consent to share, a domestic abuse officer will be asked to complete a further review and seek to engage with victim.

- **If you are able, please provide information on how officers access guidance and instructions on making referrals, for example whether it is provided during training or officers need to seek it out themselves**

Details of support services available to DA victims are provided to all front line officers during their initial training, following this, the latest details are provided to officers within the z card and on the dedicated DA intranet page.

Details on the referral process are also provided to front line officers within their initial training. Regular CPD events highlight referral processes in place within force.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST  
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 06/03/2024

**DOMESTIC ABUSE IS NOT ACCEPTABLE**, if you are experiencing domestic abuse you are not to blame and you are not alone. Help and support is available.

If you (and your children) are in immediate danger always call 999. North Wales Police take all incidents of Domestic Abuse seriously and will be able to help and protect you. If you do NOT feel that you are in immediate danger, then contact 101 or one of the recommended helplines below.



#### LOCAL & NATIONAL SUPPORT SERVICES:



- Dewis Cymru, your one stop shop for local services available to you.  
**www.dewis.wales**
- Live Fear Free Helpline: **0808 80 10 800**  
Supporting female and male victims of domestic abuse and sexual violence 24/7
- National Stalking Helpline: **0808 802 0300**
- Victim Help Centre North Wales: **0300 3030 159**
- Childline: **0800 1111**
- Men's Advice Line: **0808 8010 327**
- Samaritans: **116 123**
- Action on Elder Abuse: **0808 8088 141**
- Galop (LGBT+ anti-violence charity): **0800 999 5428**
- BAWSO (Black Association Women Step Out):  
**0800 7318 147**
- RESPECT Helpline (concerned about your behaviour towards your partner and want to stop?): **0808 8024 040**
- Karma Nirvana (supporting victims of honour crimes and forced marriages): **0800 5999 247**

#### WHAT IS DOMESTIC ABUSE?

##### The definition of Domestic Abuse is:

any incident or pattern of incidents of controlling, coercive, threatening behaviour, violence or abuse between those aged 16 or over who are, or have been, intimate partners or family members regardless of gender or sexuality. The abuse can encompass but is not limited to: **psychological, physical, sexual, financial and emotional**.



**Stalking or Harassment** - Stalking is a pattern of repeated, unwanted behaviour that causes you to feel distressed or scared. A person commits an offence if on two or more occasions they do something towards the other person, knowing or they ought to know, that will cause that person harassment or fear violence will be used against them.

**Controlling Behaviour** - A range of acts designed to make a person subordinate and / or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independent, resistance and escape and regulating their everyday behaviour.

**Coercive Behaviour** - An act or pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish or frighten their victim.

**Clare's Law** - A scheme allowing police to disclose to individuals, details of their partners 'abusive' past. Every request is thoroughly checked by a panel made up of police, probation services and other agencies to ensure information is only passed on where it is lawful, proportionate and necessary. To make an application visit your local police station or contact the police on 101.

#### WHAT LEGAL HELP IS AVAILABLE TO YOU?

Domestic Violence Protection Notice (DVPN) and Domestic Violence Protection Order (DVPO) are protective orders with conditions attached that are issued by police and the courts if you are at risk of domestic abuse. The police may decide to make a DVPN application, this can be applied for at any time but is more commonly used in the immediate aftermath of a domestic abuse incident. The DVPN will be reviewed by a magistrate within 48 hours, who may decide to impose a DVPO which would extend the restrictions to 14 or 28 days.

Cymru/Wales

**CrimeStoppers.**

**0800 555 111**

100% diennw. Bob tro.  
100% anonymous. Always.



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making North Wales the **safest** place in the UK

**NID YW CAM-DRIN DOMESTIG yn dderbyniol, os ydych yn dioddef o gam-drin domestig nid chi sydd ar fai a dydych chi ddim ar ben eich hun. Mae cymorth a chefnogaeth ar gael.**

**Os ydych chi (a'ch plant ) mewn perygl uniongyrchol, ffoniwch 999. Mae Heddlu Gogledd Cymru yn cymryd pob digwyddiad o Gam-drin Domestig o ddifrif a byddwn yn helpu ac yn eich diogelu. Os nad ydych yn teimlo eich bod mewn perygl uniongyrchol, cysylltwch ag 101 neu un o'r llinellau cymorth isod.**



## **GWASANAETHAU CEFNOGI LLEOL A CHENEDLAETHOL:**



- Dewis Cymru, eich dewis hwylus ar gyfer gwasanaethau lleol  
**www.dewis.wales**
- Llinell Gymorth Byw Heb Ofn: **0808 80 10 800**  
Cynorthwyo dioddefwyr cam-drin domestig a t hrais rhywiol sy'n ddynion a merched 24/7
- Llinell Gymorth Stelcio Cenedlaethol **0808 802 0300**
- Canolfan Cymorth i Ddioddefwyr Gogledd Cymru: **0300 3030 159**
- Childline: **0800 1111**
- Llinell Gymorth i Ddynion: **0808 8010 327**
- Y Samariaid: **116 123**
- Gweithredu ar Gam-drin yr Henoed: **0808 8088 141**
- Galop (elusen atal trais LHDT+): **0800 999 5428**
- BAWSO (Black Association Women Step Out): **0800 7318 147**
- Llinell gymorth RESPECT (yn poeni am eich ymddygiad tuag at eich cymar ac eisiau stopio?): **0808 8024 040**
- Karma Nirvana (cefnogi dioddefwyr troseddau anrhydedd a phriodasau gorfodol): **0800 5999 247**

## **BETH YW CAM-DRIN DOMESTIG?**

### **Diffiniad Cam-drin Domestig yw:**

unrhyw ddigwyddiad neu batrwm o ddigwyddiadau o ymddygiad, trais neu gam-drin rheolaethol, gorfodol neu fygythiol rhwng y rhai hynny sy'n 16 oed neu'n hyn sydd yn, sydd wedi neu wedi bod yn gymheiriaid agos neu aelodau teulu, waeth bynnag eu rhywedd neu rywioledeb. Gall hyn gwmpasu ond nid yw'n gyfyngedig i gam-drin seicolegol, corfforol, rhywiol, ariannol, ac emosiynol.



**Stelcio neu Aflonyddu** - Mae stelcio yn batrwm o ymddygiad ailadroddus, nas dymunir sy'n achosi gofid ac ofn. Mae un yn cyflawni trosedd os yw ar ddau achlysur neu fwy yn gwneud rhywbeth i rywun, gan wybod neu y dylent wybod y bydd yn aflonyddu ac yn codi ofn trais.

**Ymddygiad Rheolaethol** - Cyfres o weithredoedd sy'n israddio rhywun ac yn eu gwneud yn ddibynnol drwy eu hynysu oddi wrth gefnogaeth, gan gamfanteisio eu hadnoddau a'u gallu i elwa'n bersonol, gan eu hamddifadu o'r modd i fod yn annibynnol, yn gadarn a gallu dianc ac yn rheoli eu hymddygiad bod dydd.

**Ymddygiad Cymhellol** - Gweithred neu batrwm o ymosod, bygwth, bychanu a brawychu a cham-drin arall sy'n cael ei ddefnyddio i niweidio, cosbi neu ddychryn y dioddefwr.

**Cyfraith Clare** - Cynllun sy'n galluogi'r heddlu i ddatgelu i unigolion, fanylion cefndir 'treisgar' eu cymheiriaid. Mae pob cais yn cael ei wirio yn drylwyr gan banel o heddlu, y gwasanaethau prawf ac asiantaethau eraill i sicrhau bod gwybodaeth ond yn cael ei lledu os yw'n gyfreithlon, yn rhesymol ac yn angenrheidiol. I wneud cais ewch i'ch gorsaf heddlu lleol neu cysylltwch â'r heddlu ar 101.

## **PA GYMORTH CYFREITHIOL SYDD AR GAEL I CHI?**

Mae Hysbysiad Amddiffyn Trais Domestig (DVPN) a Gorchymyn Amddiffyn Trais Domestig (DVPO) yn orchmynion amddiffyn gydag amodau cysylltiedig sy'n cael eu defnyddio gan yr heddlu a'r llys os ydych mewn peryg o gam-drin domestig. Gall yr heddlu benderfynu gwneud cais DVPN. Gellir gwneud cais am hyn ar unrhyw adeg ond fel arfer caiff ei ddefnyddio yn syth wedi digwyddiad o gam-drin domestig. Adolygir y DVPN gan ynad o fewn 48 awr ac mae'n bosib y bydd yn gosod DVPA a fyddai'n ymestyn y cyfyngiad i 14 neu 28 diwrnod.

Cymru/Wales

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gwneud Gogledd Cymru y lle **mwyafr diogel** yn y DU