



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date: 20/12/2024

2024/1149 - Complaints relating to Lloyds "Business Support Unit" (BSU)

In response to your recent request for information regarding;

Under the terms of the Freedom of Information Act, to request information on incident logs and crime reports. I am looking for all data in the last 15 years, between 2009 - to date.

- Over the last 15 years, how many complaints have you received about Lloyds Recoveries, (part of Lloyds Bank) Business Support Unit (BSU)?**
- Over the same time period, how many complaints about Lloyds "Business Support Unit" (BSU) related to allegations of fraud?**
- In total, how many complaints about Lloyds "Business Support Unit" (BSU) were investigated by you?**
- In total, how many complaints relating to Lloyds "Business Support Unit" (BSU) resulted in convictions?**

North Wales Police do not hold any information in relation to your request.

We have searched for notifiable offences where there is reference to Lloyds Recoveries or Lloyds Business Support in the occurrence summary – nil return.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 16/12/2024