



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date:25/11/2024

2024/1064 - Hoax 999 calls

In response to your recent request for information regarding;

- 1. How many hoax 999 calls were received by your force between 1st January 2019 – 30th June 2019**
- 2. How many hoax 999 calls were received by your force between 1st July 2019 – 31st December 2019**
- 3. How many hoax 999 calls were received by your force between 1st January 2020 – 30th June 2020**
- 4. How many hoax 999 calls were received by your force between 1st July 2020 – 31st December 2020**
- 5. How many hoax 999 calls were received by your force between 1st January 2021 – 30th June 2021**
- 6. How many hoax 999 calls were received by your force between 1st July 2021 – 31st December 2021**
- 7. How many hoax 999 calls were received by your force between 1st January 2022 – 31st December 2022**
- 8. How many hoax 999 calls were received by your force between 1st July 2022 – 31st December 2022**
- 9. How many hoax 999 calls were received by your force between 1st January 2023 – 30th June 2023**
- 10. How many hoax 999 calls were received by your force between 1st July 2023 – 31st December 2023**
- 11. How many hoax 999 calls were received by your force between 1st January 2024 – 30th June 2024**

Question	Count
1. How many hoax 999 calls were received by your force between 1 st January 2019 – 30 th June 2019	59
2. How many hoax 999 calls were received by your force between 1 st July 2019 – 31 st December 2019	61
3. How many hoax 999 calls were received by your force between 1 st January 2020 – 30 th June 2020	28
4. How many hoax 999 calls were received by your force between 1 st July 2020 – 31 st December 2020	32
5. How many hoax 999 calls were received by your force between 1 st January 2021 – 30 th June 2021	26
6. How many hoax 999 calls were received by your force between 1 st July 2021 – 31 st December 2021	46

7. How many hoax 999 calls were received by your force between 1 st January 2022 – 31 st December 2022	42
8. How many hoax 999 calls were received by your force between 1 st July 2022 – 31 st December 2022	47
9. How many hoax 999 calls were received by your force between 1 st January 2023 – 30 th June 2023	29
10. How many hoax 999 calls were received by your force between 1 st July 2023 – 31 st December 2023	42
11. How many hoax 999 calls were received by your force between 1 st January 2024 – 30 th June 2024	30

- Please note that the above data is the number of CAD events created from a 999 call source that have been closed as a HOAX_CALLS_EMERGENCY SERVICES.
- This isn't indicative of total number of calls – one CAD event can be used to record a number of call details if the calls were received in close succession.
- The exact number of calls is not retrievable via our telephony system currently.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 20/11/2024