



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date:08/11/2024

2024/1022 - Duty Management System (DMS)

In response to your recent request for information regarding;

What is the name of your current Duty Management System (DMS)?

- **What year was this system installed?**
- **When does the contract for this system expire?**
- **Actual spend on this contract, from the start of the contract to the current date: (total cost incurred on this contract from its start date to the current date, including details of the contract's duration (years covered) and the cost for any renewals)?**

What system do you use for Human Resource Management (HRMS)?

What is the name of your current Duty Management System (DMS)?	Zellis - Optimum Time and Attendance application
What year was this system installed?	2012
When does the contract for this system expire?	25/09/2026
Actual spend on this contract, from the start of the contract to the current date: (total cost incurred on this contract from its start date to the current date, including details of the contract's duration (years covered) and the cost for any renewals)?	Using this product since 2012 so for the last 12 yrs under a number of renewed contracts. Application software licence costs on current 5 year contract from 25.09.2021 = £26,051.39 annually in advance with yearly rpi interest added. Approx costs over last 12 yrs = total of £312,000
What system do you use for Human Resource Management (HRMS)?	Zellis - ResourceLink which is a Payroll, Training & HR System which integrates into the Zellis Optimum T & A applications too.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 07/11/2024