



**HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE**

Response Date: 19/01/2024

2024/044 - 999 Calls

In response to your recent request for information regarding;

How many times in the following years was a 999 call not responded to in an emergency due to no unit being able to attend: 2018, 2019, 2020, 2021, 2022, 2023

Our information is set up and searchable for our policing purposes. To obtain the information in the format you have requested would involve manually reviewing each record 999 event on our force system. The cost of providing you with the information is above the amount to which we are legally required to respond i.e. the cost of retrieving the information exceeds the 'appropriate level' as stated in the Freedom of Information (FOI) Fees and Appropriate Limit regulations 2004.

Therefore, in accordance with the FOI Act 2000 the information you have requested is exempt under Section 12 (1), and this letter acts as a Refusal Notice under section 17 (5) of the legislation.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 17/01/2024