



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date: 11/01/2024

2024/037 - Subject Access Requests response times

In response to your recent request for information regarding;

This is a request for information under the Freedom of Information Act. I am requesting information about Subject Access Requests, where individuals have the right to access their personal information:

<https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fico.org.uk%2Ffor-the-public%2Fyour-r&data=05%7C02%7CFreedomofInformationTeam%40northwales.police.uk%7C549718ed33b744e825d408dc11381ab8%7C4e86b176a10e43bd8d27927f44d0e665%7C0%7C0%7C638404179893112100%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Iik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=LgpwRcDm98z1ECQKMoIwMcsS5wJjiYziAtNllpCle9w%3D&reserved=0...>

For the avoidance of doubt, "subject access request" includes a request made by or on behalf of a data subject under Article 15 of the UK GDPR, under section 45 of the Data Protection Act 2018 (in respect of law enforcement processing) or under section 94 of the Data Protection Act 2018 (in respect of intelligence services processing).

Please note that this request comes in three parts. I would like to request the following information:

(1) For the year 2021 (1st January 2021 to 31st December 2021), please state how many Subject Access Requests were received by this police force. Please also provide the following breakdown:

- (a) How many Subject Access Requests received in 2021 were responded to within one calendar month?**
- b) How many Subject Access Requests received in 2021 were responded to after one month but with an extension permitted under Article 12(3) of the UK GDPR?**
- (c) How many Subject Access Requests received in 2021 were responded to after the one calendar month deadline but without an extension permitted under Article 12(3) of the UK GDPR?**
- (d) Out of those Subject Access Requests received in 2021 that were responded to beyond the one calendar month deadline, how many were answered (i) after three calendar months (ii) after six calendar months**

(2) For the year 2022 (1st January 2022 to 31st December 2022), please state how many Subject Access Requests were received by this police force. Please also provide the following breakdown:

- (a) How many Subject Access Requests received in 2022 were responded to within one calendar month?**
- b) How many Subject Access Requests received in 2022 were responded to after one month but with an extension permitted under Article 12(3) of the UK GDPR**
- (c) How many Subject Access Requests received in 2022 were responded to after the one calendar month deadline but without an extension permitted under Article 12(3) of the UK GDPR?**

(d) Out of those Subject Access Requests received in 2022 that were responded to beyond the one calendar month deadline, how many were answered (i) after three calendar months (ii) after six calendar months

(3) For the year 2023 (1st January 2023 to 31st December 2023), please state how many Subject Access Requests were received by this police force. Please also provide the following breakdown:

(a) How many Subject Access Requests received in 2023 were responded to within one calendar month?

b) How many Subject Access Requests received in 2023 were responded to after one month but with an extension permitted under Article 12(3) of the UK GDPR

(c) How many Subject Access Requests received in 2023 were responded to after the one calendar month deadline but without an extension permitted under Article 12(3) of the UK GDPR?

(d) Out of those Subject Access Requests received in 2023 that were responded to beyond the one calendar month deadline, how many were answered (i) after three calendar months (ii) after six calendar months

Year	Subject Access requests received	Responded to within one calendar month	extension permitted under Article 12(3) of the UK GDPR	without an extension permitted under Article 12(3) of the UK GDPR?
2021	244	238	0	6
2022	247	240	0	7
2023	449	420	0	24

In 2023, 5 requests were closed due to not receiving information from the applicant to progress the request.

Days to respond

2023	2022	2021
66	67	109
92	45	135
54	7 weeks 5 days	43
44	31	66
86	33	53
33	4 weeks	51
41	34	
31		
35		
34		
57		
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76		
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THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 11/01/2024