



HEDDLU
GOGLEDD CYMRU
NORTH WALES
POLICE

Response Date: 24/05/2022

2022/431 – Hosting

In response to your recent request for information regarding;

Further to the original Hosting request, the contract below has expired. Please provide the current status.

Cloud	SoftwareOne
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I wish to submit a request to the organisation around their hosting contract(s) with 3rd party providers.

The type of contract I wish to see is below:

- 1. Dedicated hosting- Managed environment**
- 2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.**
- 3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.**

Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

- 1. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?**
- 2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?**
- 3. What is the annual contract value for each contract?**
- 4. What type of cloud environment?**

Private Cloud- a distinct and secure cloud based environment in which only the specified client can operate.

Public Cloud - where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

Hybrid- integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

- 5. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.**
- 6. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.**

- 7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.**
- 8. What is the contract period in years? Please include whether the agreement has any extension periods?**
- 9. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better,**
- 10. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.**

We have entered into a new 3 year Enterprise Agreement for Microsoft services via Insight on the HTE Framework agreement.

The contract expiry date will be 31st March 2025

The total value of the contract over 3 years is £3,283,134.18

The contract covers all MS licensing including Azure tenant

We have an application called NICE Investigate hosted in Azure under a Saas arrangement with the supplier NICE

- Contract period 4 years
- Total value over 4 years £863,408 (excludes data storage costs which vary based on how much storage we use)
- Start 01/05/2022 to 30/04/2024 with a 2-year extension

We also have what could be described as a private cloud hosting arrangement with Merseyside Police for our RMS application under the West Coast Collaboration agreement.

THIS INFORMATION HAS BEEN PROVIDED IN RESPONSE TO A REQUEST
UNDER THE FREEDOM OF INFORMATION ACT 2000, AND IS CORRECT AS AT 20/05/2022